

Problem-Solving

Handling what is thrown your way with ease!



Program Overview

This workshop is an interactive seminar that combines team development with logical and creative critical thinking processes to create an all-inclusive approach to problem-solving. As an outcome-focused program, it offers a blend of instructor presentation, on-the-job application, and skill practice using work-related matters suggested by participants. Principles of conflict management are practiced by participants during the workshop.

Modules

1. Identifying the Cause of Problems
2. Problem-solving Process
3. Gaining and Analyzing Data
4. Importance of Teams in Problem-solving
5. Exploring Solutions
6. Picking the Best Solution
7. Implementing your Solution
8. Evaluating the Outcome of your Solution

Target Audience All - Please note that this program can be tailored to meet the specific needs of the audience or organization.

Length of Presentation 1, 2 or 3 day workshops

Goals and Expectations

To learn how to effectively identify problems and to quickly and thoroughly identify all possible solutions. To learn how to use different analysis tools to choose the best possible solution, implement it appropriately and evaluate the outcome. To learn how to use problem-solving skills both individually and within a team.

Thumbnail Speaker Biography

- Professor of Marriage and Family Counseling
- CEO of non-profit and for-profit organizations
- Orphan and former Foster Youth
- Entrepreneur
- 2007-2008 Kutztown University Frederick Douglass Scholar
- Author of the recently published book, *The Navigator of Life*

Handouts, Activities and Q&A Session

Provided by Speaker

DR. NATHANIEL J. WILLIAMS

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