



COUNTY OF NORTHAMPTON

DEPARTMENT OF HUMAN SERVICES

GRACEDALE DIVISION

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May 27, 2010

Dr. Nathaniel J. Williams
President/CEO
HumanWorks Affiliates, Inc.
1655 Valley Center Parkway, Suite 150
Bethlehem, PA 18017

RE: Gracedale Nursing Home
Team Building/Communication
May 6, 2010

To Whom It May Concern:

It is my pleasure to recommend Dr. Nathaniel Williams, President/CEO of HumanWorks Affiliates, as a professional speaker. Dr. Williams recently conducted an introductory Communication/Team Building session for a specific team of individuals at our facility.

Attending team members commented on Dr. Williams speaking skills, he has the ability to motivate individuals to look at themselves and from there, help others. Attendees described him as "very knowledgeable, personable and called the department to task when needed."

One attendee is quoted as follows: "The training session was very motivating. Dr. Williams is very inspiring. He has a very positive attitude and a very optimistic view on life. He repeatedly told us that when things seem to be unbearable, always remember "this too will pass." He encouraged us to always pursue our dreams and to believe in ourselves. He gave us several examples of how he has handled situations both in his professional life and his personal life and the results of his actions. To sum it up, he was great. His is a true success story. I was very impressed."

The session included information to help improve the attendee's personal and professional lives. The session was introductory in nature and not intended to be an all-inclusive, one-time training. Therefore, we look forward to working with Dr. Williams, in the future, for professional and personal development needs. Dr. Williams truly cares about his clients and has an obvious passion for helping others to succeed.

Sincerely,

Brian Balliet
Assistant Administrator